

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of ) Examiner: Eric T. SHAFFER  
Chingwei Peter CHENG and Sang LEE ) Group Art Unit: 3623  
For: **METHODS AND SYSTEMS FOR ) Confirmation No.: 2945**  
DEFINITION AND CATEGORIZA- )  
TION CUSTOMER LIFECYCLE ) Customer No.: 53156  
Serial No.: 09/607,914 )  
Filed: June 29, 2000 )  
Atty. Docket No.: ORCL5638 ) **RESPONSE**  
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)

Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed May 4, 2006, please consider the **Remarks** beginning on page **2** of this paper.